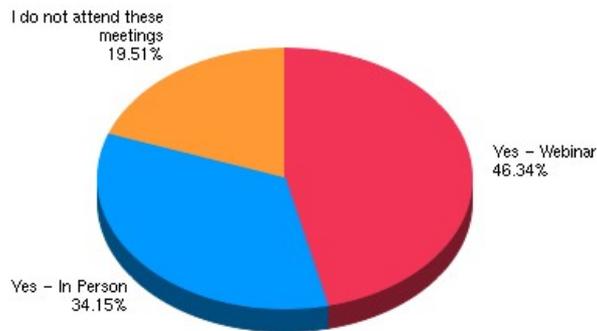


Report: WUG Report

Survey: Feedback for WUG (Webmaster User Group)

Compiled: 03/04/2010

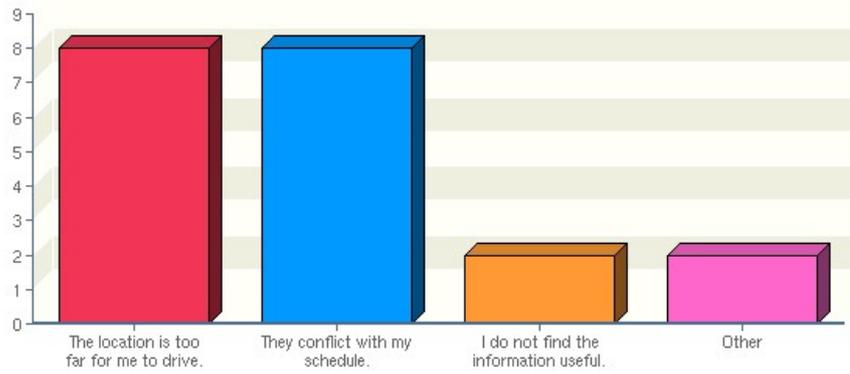
1. Do you regularly attend the WUG meetings via Webinar or in person?



STATISTICS	
Choices Selected:	41
Total Responses:	41

SUMMARY		
VALUE	COUNT	PERCENT %
Yes - Webinar	19	46.34%
Yes - In Person	14	34.15%
I do not attend these meetings	8	19.51%

2. If you do not regularly attend the meetings, what prevents you from attending?



STATISTICS

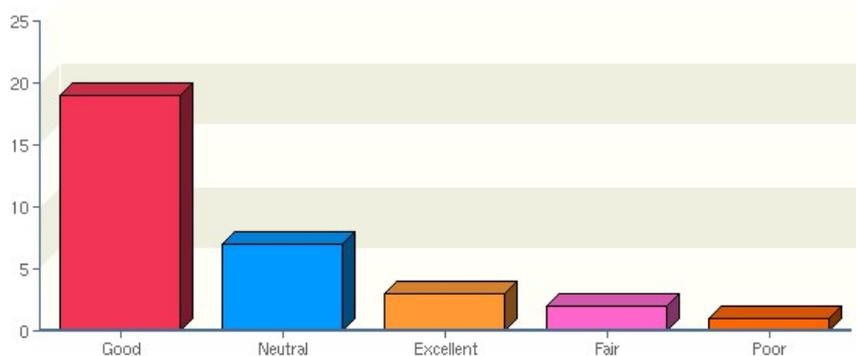
Choices Selected: 20

Total Responses: 20

SUMMARY

VALUE	COUNT	PERCENT %
The location is too far for me to drive.	8	40.00%
They conflict with my schedule.	8	40.00%
I do not find the information useful.	2	10.00%
Other	2	10.00%

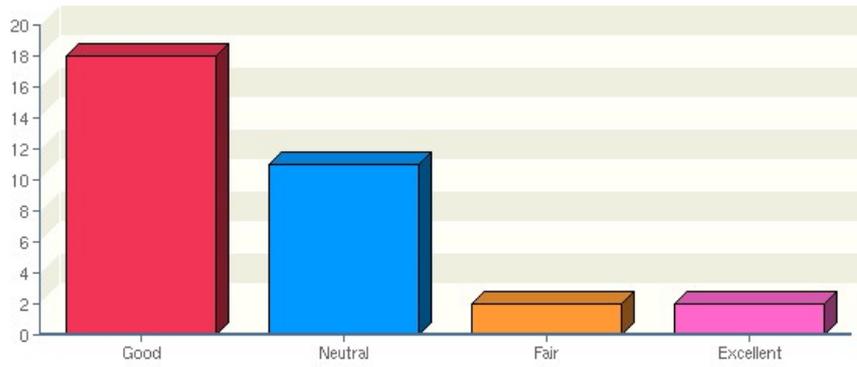
3. How would you rank the quality of the speakers at the last meeting?



STATISTICS	
Choices Selected:	32
Total Responses:	32

SUMMARY		
VALUE	COUNT	PERCENT %
Good	19	59.38%
Neutral	7	21.88%
Excellent	3	9.38%
Fair	2	6.25%
Poor	1	3.13%

4. How would you rate the quality of the presentations at the last meeting?



STATISTICS

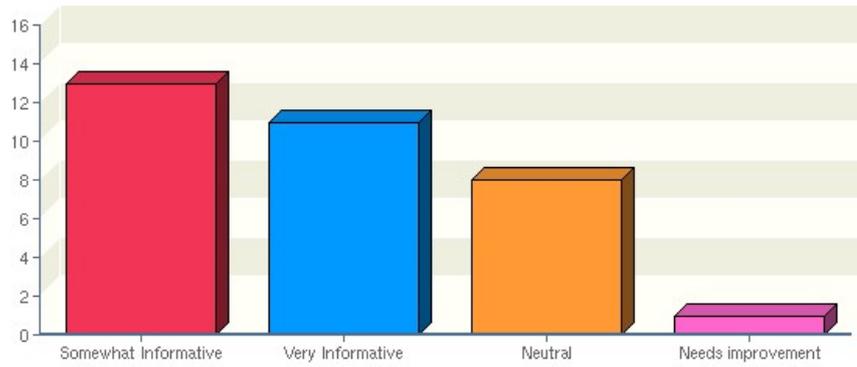
Choices Selected: 33

Total Responses: 33

SUMMARY

VALUE	COUNT	PERCENT %
Good	18	54.55%
Neutral	11	33.33%
Fair	2	6.06%
Excellent	2	6.06%

5. How would you rate the information presented at the last meeting?



STATISTICS

Choices Selected: 33

Total Responses: 33

SUMMARY

VALUE	COUNT	PERCENT %
Somewhat Informative	13	39.39%
Very Informative	11	33.33%
Neutral	8	24.24%
Needs improvement	1	3.03%

Appendix 2:

What information would you like to see presented at upcoming WUG meetings?

DATA	
CODE	VALUE
66478762	n/a
66486771	n/a
66478572	More Individual Department Accomplishments
66478128	Animation and interactivity on State websites. Organization of IT, communications, and executive website functions in different departments. Intranet development.
66479801	Plans proposed by OCIO for future enhancements to State Web templates.
66479305	More information for web administrators that work on the intranet side of the house.
66478515	See below.
66485488	More section 508 and general compliance information. What is REALLY done, not what we say we are doing.
66483902	I always find the meetings very informative. I'd like more info on how to modify the standard state template and what kind of modifications are acceptable. More about shared code and shared tools.
66483407	A list and demonstration of some of the tools web developers use. IDEs, Firefox extensions like Web Developer and Firebug (which are complex but powerful), test setups vs. production, editors, etc.
66498833	More tips and tool reviews, especially free and open source tools due to tight budgets.
66508541	Can more departments be included in the new design of the new template??
66512416	Strategies for getting political appointees and career civil service execs to engage with citizenry more directly through website features and Web 2.0 social networking.
66508314	New ideas like the speaker from Gartner presented. Ideas from outside of CA gov't. that we can use. I respect how hard it is to find presenters and interesting topics, and you do a great job of putting the meetings together.
66702114	More about what our limitations are as far as the state template.
66690970	Interested in the data Mashups. Hope you have the labs that were mentioned in the webinar. I will definately attend. County of Marin
66713872	Information that directly affects the various websites, less on seminars that may not have valuable information for me.
66725110	Coding tips and tricks for webmasters. How to-s, etc...
66733920	Innovated ideas agencies employ in their websites.
66767661	Trends in Information presentation
66799646	1) Another survey where you asked a rating of each presentation. 2)This is the wrong question. I don't need information; what we desperately need is leadership and authority from someone, somewhere.
67223744	More demos/code examples

67695104	I think it's important to continually present other Agencies Website successes and challenges. It may be helpful to have a session within a meeting to address general concerns or questions. I'm thinking something like an Open Mic Q&A session or Ask the Experst panel every few months similar to what we may seek at a GTC conference or something. Maybe not dedicated an entire WUG meeting but it may be interesting to have topics for each of these sessions. Let say next month we'll have a Q&A or panel discussion about Widgets and why have them or how to best use them. Just a thought. :-)
67705492	No suggestions. Have found the topics presented to be relevant and timely.
68002665	- Continue to keep us abreast of the newest and latest trends; - Highlighting the "best of the best" State website features and how to use them - Maybe A monthly "how to" improve your website - more opportunites for all state agencies to interlink w/one another and share ideas and resources to allow all the websites to be successful!

Appendix 3:

What changes could be made to improve the WUG meetings?

DATA	
CODE	VALUE
66478762	I have had great difficulties with the 'webinar' part of these meetings - for the most part it seems the video portion rarely works. Also, the few times I've been successful in attending in person I noticed the meeting don't start on time...
66478572	The Webinar sound sucks. Maybe there should be technical people in locations other than at the WUG meeting that could test the audio and maintain the audio thru the whole meeting.
66478532	Please have the audio working
66478390	I can't comment on the quality of the last two meetings because of difficulties getting connected to the audio of the webinar. I have been able to connect in the past to the audio, so I don't think it is an issue at my side. Thank you.
66478128	Hold them downtown. I can almost always make it to the meeting if it's downtown.
66479305	*Consistent and timely posting of materials presented in the meeting. *Audio webinar improvement
66478515	Hold them downtown where more people work (or at least I think they do). Seems like a lot of the focus is on new gizmos and widgets and apps, which is important- -we all have to adopt new technology when it's cost effective and makes sense. But we could use help with mundane things like accessibility- -particularly with multimedia. And how to deal with our public affairs people wanting external domains all the time and thinking those don't have to meet any standards. And social media sites.
66483902	Please, please, move the meetings back to the EPA building conferece rooms. That location is much easier for me to get to and the quality of the webcast is more reliable. Most of my co-workers rely on the webcast.
66487214	Audio quality for last webinar had static on my end, may have been my system.
66486771	The audio for the last WUG Meeting was horrible. I could not make out what the speaker was saying at all.
66483407	Make the webcasts available for download in case we cannot make the meeting. If space is an issue, just make them available for a short period after the event, then delete them.
66498833	The audio of the Webinar needs to be improved.
66501366	Test your Bandwidth, the last WUG meeting was barley audible
66503958	I do not know if the meeting is recorded and can be viewed at a later time, but that would be great.
66508541	Have more meeting downtown area like at the Air Resources Board. A lot of the webinars did not function at the DTS training center.
66512416	Provide a range of browsers, in a couple of versions, for presentations.
66508314	Webinar quality is poor. Could not hear speakers from the Feb. meeting, so could not rank them. I can't always attend in person and must rely on the webcasts.
66702114	Allow a little more time for Question/Answer sessions.
66690970	The sound was terrible. Could barely make out the conversations.
66713872	More information on improvements or ways to make the sites better. Maybe ask for agencies/departments to submit an issue they are trying to solve and provide alternatives so all can hear?

66725110	I like the meetings! You have a variety of speakers on topics that we can use information for our jobs.
66733920	Improve the quality of the Webinar. There always seems to be problems with the sound.
66799646	1) Get rid of IE6 (aren't you the least bit embarrassed?) 2) Provide a presentation on what will and what will not be included in GOVERNANCE regarding the OCIO office and IT as we are floundering out here.
66821997	This survey was hard to complete since I attend about half of the meetings. The last meeting I missed so I could not comment. I tried the webinar at the beginning but was not successful (there was some type of technical issue). What happened to moving the meeting around like in the past?
66982258	more 'roundtable' discussions. where we can learn from each other, one-on-one atmosphere.
67695104	Improve the WUG meeting? Let's see... you mean besides food and mmmm... Live Music, Arial acrobats, and clowns? I cant' think of anything at this moment. KEEP UP THE GOOD WORK!
67705492	I would sometimes prefer to attend via Webinar, but have found that option unreliable (unavailable or poor quality audio). Improvements in the area would be helpful.
68002665	For those that miss the meetings, please send out meeting summaries that incorporate weblinks, etc.. to visualize what was presented at the meeting.

